

Notes for Returning EP1, RP-T, & Dependents

This note is a small attempt to help travellers into Malaysia - it is by no means definitive and please note that this is developed from personal experiences relayed back to us. Please check the official channels for any new updates after 1 July 2020. If your travel experience can help us update this please send us an email at gr@amcham.com.my.

The environment through which you will need to navigate your return to Malaysian is going to contain many stress points. Much of this is because everyone is trying to be careful, follow the guidelines they have received, and keep those around them and themselves safe.

The agents and persons you may encounter on your trip back may be working off data that is not as up-to-date as yours. This has been a common problem since the start of the pandemic which is to be expected in an evolving situation. Below are some notes collated from those that have made the journey back from the U.S. in the past week.

BEFORE YOU LEAVE

- 1) Please check with an email to your closest Malaysian Mission if you need a Single Entry visa - typically you may not but as these are not typical times **PLEASE ask - it is likely that you will need one.** This can take as short as 4 hours in person or 48 hours by email

Link to find your nearest mission

https://www.kln.gov.my/web/guest/malaysian-mission?p_p_id=quickfinder_WAR_quickfinder5portlet&p_p_lifecycle=1&p_p_state=normal&p_p_mode=view&p_p_col_id=118_INSTANCE_JFFeHAlfuUBN_column-1&p_p_col_count=3&quickfinder_WAR_quickfinder5portlet_javax.portlet.action=selectCountry

- 2) Ensure you have **plenty of time** between flights if you have any connections
- 3) Expect delays in your connecting flights
- 4) Print and carry a copy of **all related papers** (and more than you think you may need)
 - a) If you have an Approval Letter from the DG of Immigration - please carry and use this letter as needed (*although it was announced on June 22 that you¹ do not need this, airlines seem to be asking for it at various points including arriving into KLIA*)
 - b) Carry a copy of the EP1's Passport and Employment Pass
 - c) Carry a copy of the EP1's MYXpat /MDEC or other agency EP1 Approval letter, especially if it identifies dependents
- 5) Have a Rapid Test-PCR swab test (RT-PCR) before you depart (**within 3 days/72 hours of arrival**) **Please see below for an update*
 - a) **HINT:** some passengers have taken two tests: one 3 days before (so you know you are COVID-19 free) and one around 12 hours of departure so that the results can be printed when in transit
 - b) The lowest risk path would be to find a test provider who can give same day results the day before you travel.

¹ A. Employment Pass Category I (EP I), Dependents and Foreign Maids
B. Residence Pass-Talent (RP-T), Dependents and Foreign Maids

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- c) **HINT:** The Malaysian authorities are becoming increasingly concerned about forged test documents. Ensure that you have a contact that can verify the authenticity of your results.
- d) Download the **MySejahtera** App and register with your **email address** and fill out as much as you can; the final part can only be done when you are in Malaysia - soon after you land (while waiting to deplane or in a line)

IN TRANSIT

The authorities are courteous and careful - *Be prepared to be patient and to be asked the same questions multiple times*

- 6) Do not be afraid to ask questions and POLITELY push back/redirect airline agents to more recent information if needed.
- 7) Upon landing for any layovers, **immediately proceed to the help counter** for your next flight's airline and do the check in process there. They will be less crowded than the gate and you will have more time to reach out for clarifications and help if needed. The agents may need to make phone calls or send emails to verify your approval, so head there as soon as you deplane to allow enough time for any hiccups in the process.
- 8) **USEFUL NUMBERS** you may need to provide the airlines when you are in tran
Ministry of Health (KKM) at KLIA: +603 8776 3661
Immigration (JIM) at KLIA: +603 8776368
- 9) Each and every passenger is checked to ensure they have the right paperwork - it takes a while.
- 10) Airlines may be operating on outdated information. Bring along the notices that have been published by the Malaysian authorities in English or Bahasa Malaysia with or without a translation
- 11) LINK YOU WILL NEED - **print and carry a copy**
<https://esd.imi.gov.my/portal/latest-news/announcement/myxpati-entry/>

ON ARRIVAL

The authorities are courteous and careful - *Be prepared to be patient and to be asked the same questions multiple times*

- 12) Open your **My Sejahtera** App and complete the registration once you have landed in Malaysia - was told it helps if you can do this on the taxiway into the gate.
- 13) You will be bussed in batches from the satellite terminal to the main terminal
- 14) You will be asked to "check in" with the QR code reader before you board busses to immigration.
- 15) Have all your paperwork including test results ready

The authorities are courteous and careful - *Be prepared to be patient and to be asked the same questions multiple times*

- 16) You may be asked to undergo another COVID-19 test upon arrival
- 17) This process can take from 2-4 hours after landing depending on the passenger load at the time
- 18) You will be given a wrist band and a set of instructions before release

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<https://esd.imi.gov.my/portal/latest-news/announcement/myxspats-entry/>

LATEST UPDATE AS OF 24TH JUNE 2020:

ENTRY PERMISSION FOR EXPATRIATES WITH AN ACTIVE PASS AND APPROVED APPLICATION WHO ARE ABROAD AS ANNOUNCED BY THE MALAYSIAN GOVERNMENT ON 19TH JUNE 2020

24 June 2020

1. This is in conjunction with the recent announcement made by the Government of Malaysia for expatriates to enter Malaysia **without the need to apply for permission** as outlined in the Guidelines during the Movement Control Order (MCO) period.

2. We are pleased to inform that **the entry permission for expatriates as announced** are for the following pass categories:

A. Employment Pass Category I (EP I), Dependants and Foreign Maids

B. Residence Pass-Talent (RP-T), Dependants and Foreign Maids

3. Expatriates with EP II and EP III with dependants and their foreign maids, are SUBJECT TO THE ENTRY APPROVAL from the Immigration Department of Malaysia. Please refer to the [Guideline for the Entry of Expatriate](#)

4. Professional Visit Pass (PVP) are SUBJECT TO THE ENTRY APPROVAL from the Immigration Department of Malaysia. Please refer to the Guideline for the Entry of Expatriate

5. Long Term Social Visit Pass (LTSVP) children above 18 years old / parents / parents in-Law are SUBJECT TO THE ENTRY APPROVAL from the Immigration Department of Malaysia. Please refer to the Guideline for the Entry of Expatriate

6. Entry, as stated in paragraph (2), (3), (4) and (5), must comply with the following criteria:

a) Entry is only permitted for those who are currently holding a VALID PASS or AN APPROVED PASS APPLICATION.

b) Must be tested NEGATIVE for Covid-19 through the PCR Covid-19 Swab Test WITHIN THREE (3) days before entering Malaysia.

c) To download "MySejahtera" App and complete the relevant details.

d) Self-quarantine for FOURTEEN (14) days (EXCEPT for EP I and RP-T from Green Zone countries, i.e. Australia, Brunei, New Zealand and Singapore).

e) Self-quarantine is NOT REQUIRED for Professional Visit Pass (PVP) holders entering the country for EMERGENCY WORK. However, they are required to LEAVE THE COUNTRY once the assignment has been completed.

f) The list of Green Zone countries may change from time to time base on updates from the Ministry of Health (MOH).

Please refer to [Appendix A \(link\)](#) for a detailed information.

The entry permission is EFFECTIVE from 24th June 2020.

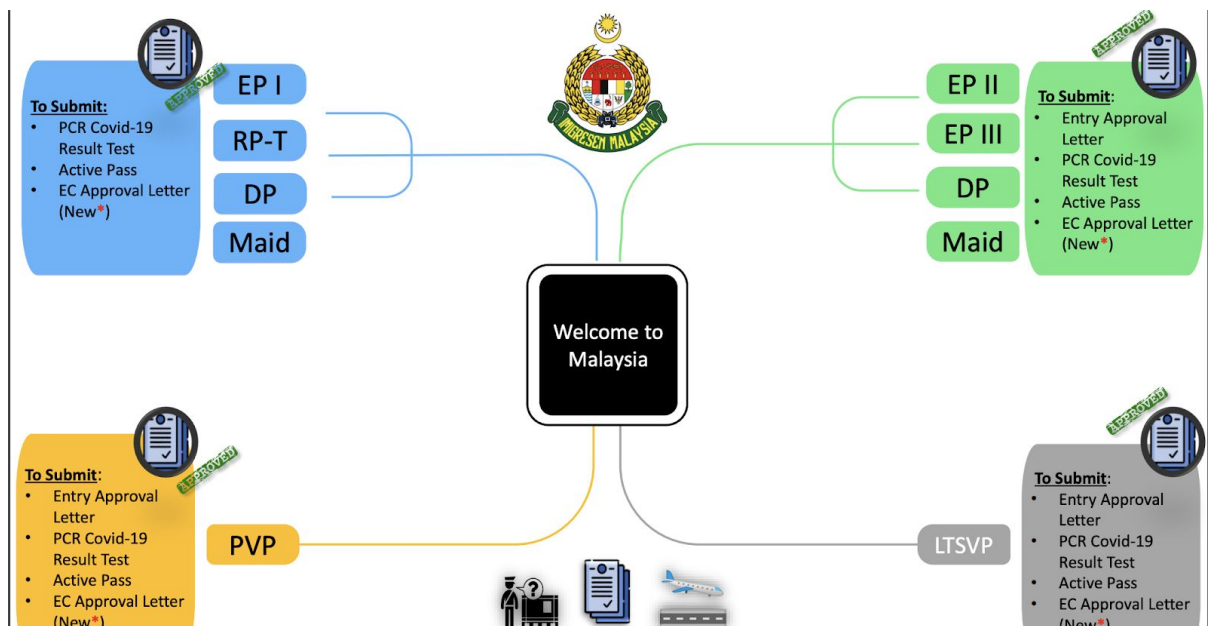
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ENTRY PERMISSION FOR EXPATRIATES WITH AN ACTIVE AND APPROVED APPLICATION WHO ARE ABROAD

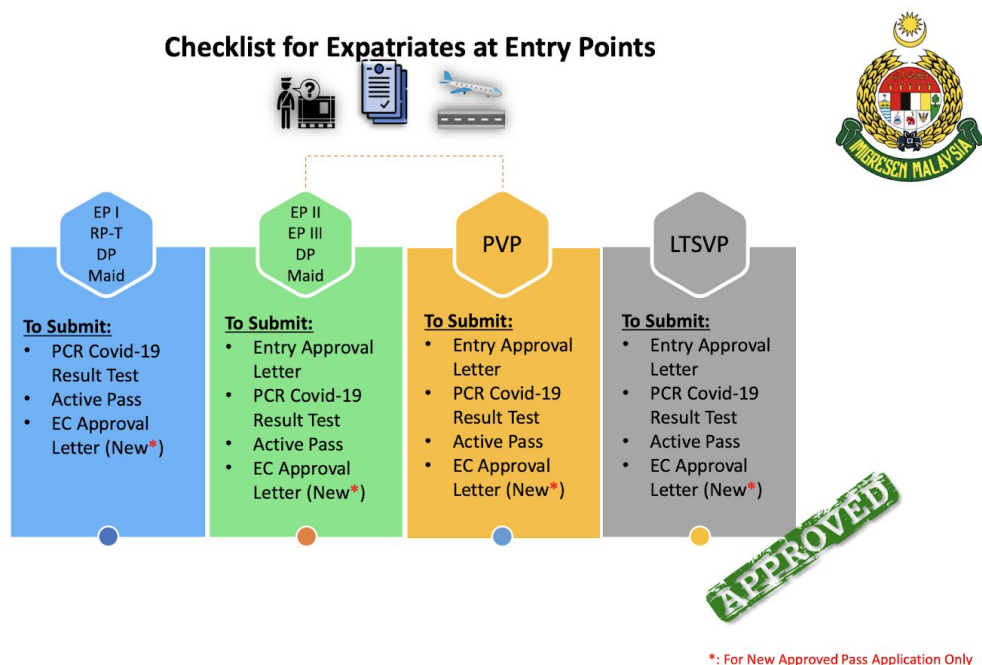
Bil.	Category	Sub-Category	Permission from Immigration Department of Malaysia	PCR Covid-19 Swab Test	Install & Download MySejahtera	Medical Health Screening at Entry Points	Self-quarantine for 14 days
1.	Expatriate (Active and Approved Pass Application) Green Zone: must be from the respective nationalities and from the Green Zone countries a. Australia b. Brunei c. New Zealand d. Singapore	EP I & Residence Pass-Talent (RP-T), Dependants & Foreign Maids	X	√	√	√	X (Not applicable, however required to adhere to the Rules & Regulation by MOH*)
		EP I & Residence Pass-Talent (RP-T) Dependants & Foreign Maids	X	√	√	√	√
		EP II & EP III, Dependants & Foreign Maids	√	√	√	√	√
2.	Professional Visit Pass (PVP)	All	√	√	√	√	X (Not applicable for EMERGENCY WORKS ONLY, however are required to adhere with the Rules and Regulations by MOH)
		All	√	√	√	√	√
3.	Long Term Social Visit Pass (LTSVP)	Children above 18 years old / Parents / Parents in-law	√	√	√	√	√

Note:

* The flexibility given (i.e. where self-quarantine for 14 days is not required) is also extended to the dependants. Similarly, they are also subject to the above requirement for a period of at least 14 days from the date of arrival in Malaysia.



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Received by a member from the Malaysian Consulate General in Los Angeles

----- Forwarded message -----

From: Konsulat Jeneral Malaysia Los Angeles <lax.info@kln.gov.my>

Date: Mon, Jun 29, 2020

For your information, our office **NO LONGER** issue Letter of Permission to enter Malaysia for the airline. However you will be subject to home quarantine as of June 10, 2020. Please also download the '[MySejahtera](#)' mobile app on your mobile phone and fill out the necessary fields for the home quarantine purposes prior to entry.

As mentioned, Malaysia has allowed entry by ESD1 visa holders and their dependents. ANA and Qatar Airways are aware of this new approval for ESD1 and dependent visa holders.

As a non Malaysian passport holder, please make sure you have a negative Covid-19 swab test medical report valid within 3 days of entry into Malaysia to show to the Kuala Lumpur International Airport (KLIA) Immigration.

Attached herewith is the latest guideline on the quarantine procedure.

Thank you.

Consular,
Consulate General of Malaysia Los Angeles
777 South Figueroa Street
Suite 600
Los Angeles, CA 90017

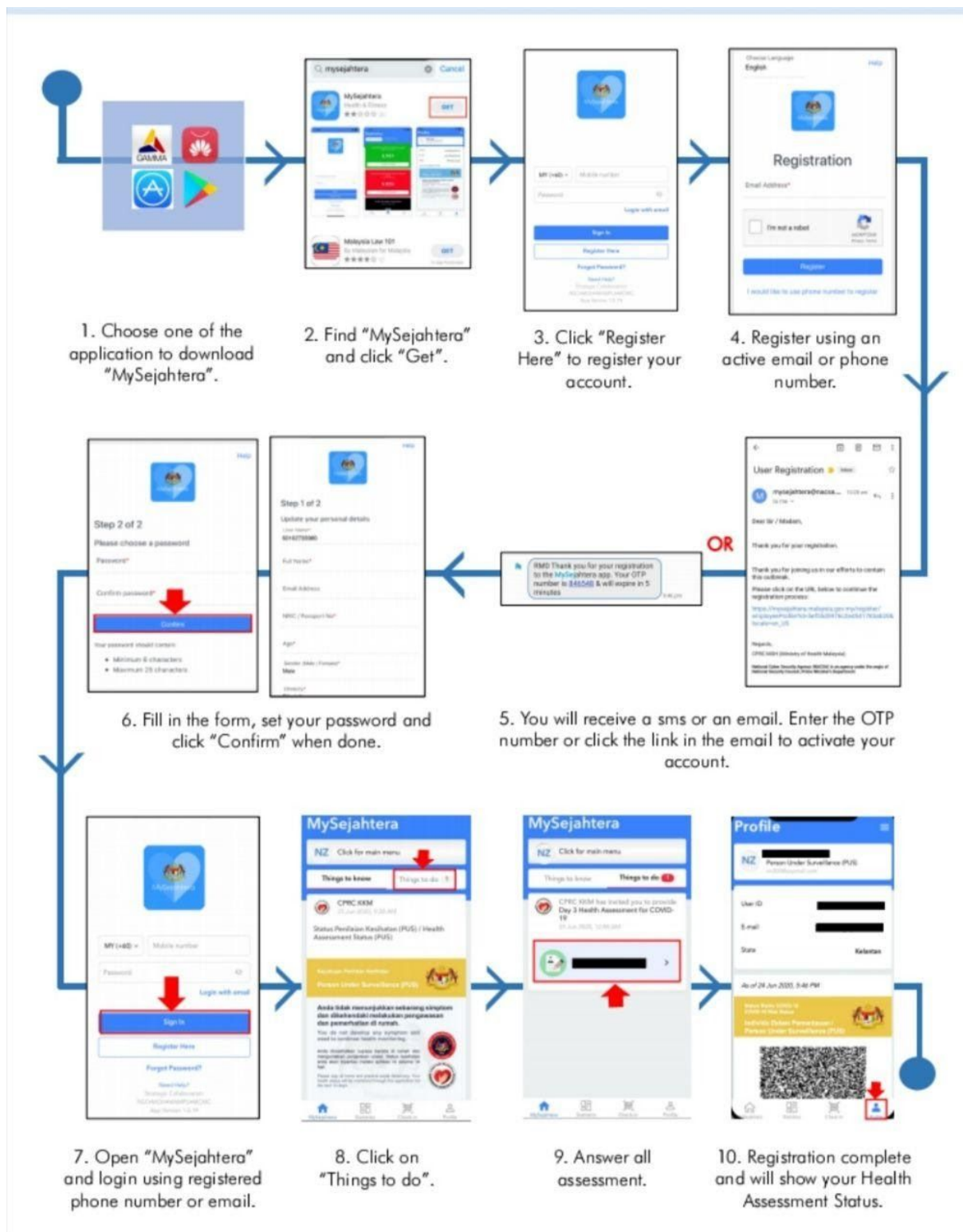
Website: http://www.kln.gov.my/web/usa_los-angeles/home

Facebook: <https://www.facebook.com/consulategeneralmalaysia777/>

Tel: (213) 892-1238 Fax: (213) 892-9031

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HOW TO DOWNLOAD AND REGISTER ON THE MYSEJAHTERA APP



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MALAYSIAN MISSIONS IN THE UNITED STATES

Embassy of Malaysia

3516 International Court N.W.
Washington D.C.

Telephone: +1-202-572-9700

Fax: +1-202-572-9882

Email: mwwashington@kln.gov.my / consularwdc@kln.gov.my

GMT: - 5 hrs

Working Days: Mondays to Fridays /

Working Hours: 0900 hrs to 1700 hrs

Public Holidays: Saturdays and Sundays

Consulate General of Malaysia - New York

313 East 43rd Street New York, NY 10017

Telephone: +1 (212) 490 2723

+1 (212) 490 2723 ext. 108 (Passport & Visa)

Fax: +1 (212) 490 2049 / +1 (212) 490 1439 (Passport & Visa)

Email: mwnewyorkcg@kln.gov.my / newyork@imi.gov.my (Passport & Visa)

GMT: -4hrs (Eastern Daylight Time) : 12 jam KL (-) New York (+)

Working Days: Monday - Friday, 9.00am - 5.00pm

Working Hours: [Passport/Consular Matters Submission Time] MON-THU: 9.30am-12.30pm / (FRI): 9.30am-11.30am

Public Holidays: Saturday & Sunday (refer to 'Corporate Information')

Consulate General of Malaysia - Los Angeles

777 South Figueroa Street. Suite 600

Los Angeles

California

Telephone: +1.213.892.1238 (Office Hours)

+1.626.766.0478 (Emergency-After Working Hours-Text Messaging Only)

Fax: +1.213.892.9031

Email: lax.info@kln.gov.my (Passport, Visa and other Consular Matters) /

mwlosangeles@kln.gov.my (Official Correspondence) / Twitter: @CGLAMsia / Facebook:

<https://www.facebook.com/consulategeneralmalaysia777/>

GMT: - 8 hrs

Working Days: Monday to Friday

Working Hours: 09:30 a.m to 3:00 pm (Temporary office hours)

Public Holidays: Saturday & Sunday

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***ADDITIONAL INFORMATION ON TESTING - To avoid any potential complication, please try to obtain a test from the country of departure**

<https://www.facebook.com/486827294741606/posts/3108371605920482/>



Wisma Putra ✓

Yesterday at 3:28 PM · 🌐

ANNOUNCEMENT: All returning Malaysians & non-Malaysians would need to undertake the COVID-19 screening tests at the Malaysian point of entry if passengers fail to produce a valid COVID-19 test undertaken prior to arrival.

Hishammuddin Hussein

Dato' Kamarudin Jaffar - P124 Bandar Tun Razak

KEMENTERIAN KESIHATAN MALAYSIA

Majlis Keselamatan Negara

Jabatan Penerangan Malaysia

BERNAMA

Astro AWANI

Buletin Utama TV3



WISMA PUTRA

THE COVID- 19 SCREENING TEST WILL BE CONDUCTED AT THE MALAYSIAN INTERNATIONAL ENTRY POINT (PMA) IF PASSENGERS FAIL TO PRODUCE A VALID COVID-19 TEST UNDERTAKEN PRIOR TO ARRIVAL IN MALAYSIA

COVID-19 Test	Malaysian Citizen	Foreigner
Polimerase chain reaction (PCR)	RM150	RM250
Rapid test kit for antigen	RM60	RM120
Rapid test kit for antibody	RM30	RM60

Source: Ministry of Health, Malaysia
Effective 29 June 2020